



# Cyclos Privacy Policy

*Cyclos values your privacy. Therefore all data for all of the services mentioned above is stored in a secure environment, and we will never sell any personal data to third parties. As a non profit organisation this is very important to us. All the data we store is needed to offer a reliable user experience. Below we will explain per service what data we store, how you can access it, and if needed how to request to delete it.*

## Cyclos Demo

The cyclos demo site ([demo.cyclos.org](http://demo.cyclos.org)) showcases our software. Users can subscribe here to evaluate the Cyclos software. In the personal menu users can see what personal data we store. In the registration agreements we encourage users to use their real email address (otherwise the validation email and notifications won't work), but for the other personal data (e.g. address and name) mock-up / dummy data can be used. If you want to be removed from the cyclos demo site you can send an email to [privacy@cyclos.org](mailto:privacy@cyclos.org). Please mention the email address you used to register at the demo site and mention that you want to be removed from the demo site.

## Cyclos Forum

The email address and username is the only personal data stored at the cyclos forum. In the user control panel additional data can be added or removed. The user can delete his own forum posts if needed, but for the consistency of the threads we politely ask that users not to do this too often. In the control panel you can't remove your username or email address, please send an email to [privacy@cyclos.org](mailto:privacy@cyclos.org) if you wish to remove these.





### Cyclos mailing list

The Cyclos newsletter is sent after a new milestone version of Cyclos is released (usually twice a year). Customers can subscribe to our mailing list through our website or through our license server. The license server is exclusive for companies and not for individuals. In the Cyclos mailing list the email address and name or organisation name is stored. The newsletter software (vertical response) tracks which newsletter is opened by a subscriber and uses tracking technology. If you want to be removed from the Cyclos mailing list you can opt-out at this page: [www.cyclos.org/unsubscribe](http://www.cyclos.org/unsubscribe)

### Cyclos 4 communities

The community service is a free service that allows organisations to create complementary currency systems. The community administrator creates the community and will define the services it will provide to the end-users, as well as the data that will be collected and the procedures concerning data visibility and access. The Social TRade Organisation (STRO) does provide the hosting and we made sure that the database is secured.

The community administrators are responsible for the handling of data privacy requests and follow-up. Please visit our [wiki privacy guidelines](#) page for more information. As a community administrator it is important to know that if you stop using your community it is possible to request your community data to be erased, if you wish your data to be erased please send a request to [privacy@cyclos.org](mailto:privacy@cyclos.org), don't forget to mention the url of your community in the request. You must send this request from the same email address as the one registered in Cyclos, to prevent abuse.

See also our [Mobile App Privacy Policy](#)

Enjoy using our software!

The Cyclos team

